

Thank you for your thoughtful responses!
**Here's just a selection of the many positive parent/carer comments
and best things about our school**

- Staff are polite and friendly. My child is happy and excelling academically.
- Very well clean and well organised. Spacious areas and the outdoor areas are great.
- The staff are very friendly, helpful and understanding. Great communication with mums.
- It's good that we are given a range of written and electronic details and reminders of events.
- We really like the text message service. Very handy and convenient for sending payment reminders and other general concise information. The website is high quality compared to other schools.
- The best things are the friendly staff, welcoming atmosphere and the safe and stimulating environment for the children.
- Great team, especially in the office where everyone is welcomed with a smile.
- Very friendly and helpful headteacher. Great atmosphere and community at THNS.
- Excellent work and a thousand thank yous on getting my child the help he needs and making sure that he has got his autism diagnosis and giving him support at nursery.
- All teachers are polite and my daughter is always happy to be at school. I wish there was a primary and secondary school here.
- The outside space is great. The staff are lovely and always happy to have a chat and speak to me.
- I like that they teach through play and the children have key workers.
- The staff are very welcoming, friendly and informative. Our son is very happy at nursery.
- It's nice and clean and the teachers are very helpful and smile lots.
- The staff are outstanding, welcoming and friendly.
- The care and professionalism each staff have towards me and my son.
- The patience and dedication of the staff, they are very calm and clearly very passionate about their roles within these children's lives.
- Friendly staff. Lovely outside area and lots of different activities to engage the children in learning.
- There are many better things compared to other nurseries I have been at. Very good staff from the top all the way through.
- The receptionist at THNS is very good, always smiling.
- The support for the children and the love that the staff have for them.
- Clean and welcoming environment.
- The teachers are fantastic as well as the office staff. It's a great environment and we will be sad to go when the time comes.
- My children love this school. My child is happy, safe and learning well.
- Very professional, kind, inclusive, puts the needs of the child first and works great with the parents so the child has a good learning experience.
- My child loves THNS and would love to have extra hours here!
- Me and my son love THNS and I can't wait for my young child to attend in the future.

Constructive parent suggestions, comments and 'what do we need to do to improve'

THNS response in blue

- *'It would be good to be able to access my child's learning records online'*
 - Our children's Learning Journeys are available at any point for families to look through with their child and these show children's progress over time. Staff also record observations of children on our assessment system 'Target Tracker'. We will look into the possibility of sharing more of these observations with families, either online or during keyworker week.
- *'We would like more coffee mornings where we can meet other parents'*
 - Our 'Family Champion' coffee mornings/ afternoons are held every half term and these are a great opportunity for parents to meet. If you can think of any ways for us to improve these then please speak to Jo, Karen E or Nadia.
- *'I would like to have some sort of homework to help my child learn their alphabet and numbers'*
 - We run numerous parent/ carer workshops over the year which aim to support family learning. If any families would like any further support for their child, then please speak to your child's keyworker who will more than happy to provide some advice.