



E-Safety Overview and Acceptable Use Policy

1. Introduction and background

- 1.1. Keeping Children Safe in Education 2020 sets out how organisations and individuals should work together to safeguard and promote the welfare of children. The 'staying safe' outcome includes aims that children and young people are:
 - a) Safe from maltreatment, neglect, violence and sexual exploitation;
 - b) Safe from accidental injury and death;
 - c) Safe from bullying and discrimination;
 - Safe from crime and anti-social behaviour in and out of school secure, stable and cared for.
- 1.2 At Thornton Heath Nursery School we aim to ensure that every child in our care is safe and that the same principles apply to the 'virtual' or digital world as are applied to Thornton Heath Nursery School's physical buildings. This policy document is drawn up to protect all stakeholders our pupils and parents / carers, governors, staff and our nursery school. It aims to provide clear advice and guidance on how to minimise risks and how to deal with any infringements.
- 1.3 The use of technology has become increasingly integral to life in today's society. The Internet and other digital and information technologies are powerful tools, which open up new opportunities for everyone. Its use by families, teachers and pupils can benefit all aspects of life, in school and beyond. Current and emerging technologies commonly used by children either in school, outside, or both include:
 - a) The Internet:
 - b) E-mail;
 - c) Instant messaging sometimes using simple web cams;
 - d) Blogs;
 - e) Podcasting;
 - f) Social networking sites;
 - g) Video broadcasting sites;
 - h) Chat rooms;
 - i) Gaming sites;
 - j) Music download sites;
 - k) Mobile phones with camera and video functionality and perhaps e-mail and web functionality;
 - Other mobile technology that is 'Internet ready' (e.g. iPads, games consoles, ereaders, smart televisions).
- 1.4 The potential to enhance teaching and learning through the considered, strategic use of such information and communications technology (ICT) is enormous. It can stimulate discussion; promote creativity and increase awareness and understanding to encourage effective learning.
- 1.5 In contrast, the use of these technologies can also put young people at risk. E-safety encompasses not only Internet technologies, but also electronic communications such as mobile phones and wireless technology. It highlights the need to educate children and young people about the benefits, risks and responsibilities of using ICT. It provides safeguards and raises awareness to enable users to control their online experiences. Some of the dangers children, and adults, may face when using technology include:

- Being exposed to unsuitable content, e.g. illegal, harmful or inappropriate images or other content such as video / Internet games;
- Being subjected to inappropriate, possibly harmful, online interaction with others, including strangers;
- Loss of / sharing of / unauthorised access to personal information, including the sharing or distribution of personal images without the individual's consent or knowledge;
- d) Cyber-bullying;
- e) Inadvertent / unintentional copyright infringement through plagiarism or illegal downloading of music or video files;
- f) An inability to evaluate the quality, accuracy and relevance of information on the Internet;
- g) The potential for excessive use which can impact on social and emotional development and learning.
- 1.6 Many of these risks also reflect situations in the off-line world and therefore this Acceptable Use E-Safety Policy should be used in conjunction with other Thornton Heath Nursery School policies (e.g. behaviour, anti-bullying and child protection policies).
- 1.7 It is difficult to completely eliminate risk and therefore it is essential, through good educational provision, to build pupils' awareness and to give them the confidence and skills to enable them to face and deal with these risks if / when they are exposed to them.
- 1.8 Thornton Heath Nursery School has a duty to ensure that staff and pupils are able to use the Internet and related communications technologies appropriately and safely at all times and should provide appropriate safeguards to manage and reduce risk wherever possible. This policy explains how we do this, while also addressing wider educational issues to help our pupils, their parents / carers and our staff to be responsible users who know how to stay safe while using the Internet and other communications technologies for educational, personal and recreational use.

2. Development, monitoring and implementation of the policy

2.1. The Acceptable Use and E-Safety Policy has been written by Thornton Heath Nursery School to give guidance about all aspects of e-safety. The Acceptable Use and E-Safety Policy relates to other policies including those for ICT, bullying and child protection. Guidance has been drawn from the London Grid for Learning (LGfL) and the UK Safer Internet Centre. It has been agreed by the senior management and approved by Directors of the Trust and Members of the Academy Councils. Implementation should be monitored by the E-Safety Coordinator/s and the Senior Leadership Team. The policy should be reviewed annually.

3. Scope of the policy

- 3.1. This policy applies to all members of the Thornton Heath Nursery School community (including staff, student teachers, pupils, volunteers, parents / carers and visitors) who have access to or who are users of Thornton Heath Nursery School ICT systems, either in or out of our schools.
- 3.2. It is the duty of Thornton Heath Nursery School staff, to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and impose disciplinary penalties for inappropriate behaviour. This is pertinent to incidents of cyber-bullying, or other e-safety incidents which may take place out of school but which are linked to membership of Thornton Heath Nursery School and which are therefore covered by this policy.

- 3.3. Thornton Heath Nursery School should deal with such incidents within this policy and associated behaviour and anti-bullying policies and should, where known, inform parents / carers of incidents of inappropriate e-safety behaviour which take place in or out of school.
- 3.4. Creating a safe ICT learning environment within Thornton Heath Nursery School includes three main elements:
 - a) An effective range of technological tools including;
 - b) Policies and procedures, with clear roles and responsibilities;
 - c) A comprehensive e-safety education programme for pupils, staff and parents.
- 3.5 Thornton Heath Nursery School will take all reasonable precautions to ensure e-safety. However, owing to the international scale and linked nature of Internet content, the availability of mobile technologies and speed of change, it is not possible to guarantee that unsuitable material should never appear on a Thornton Heath Nursery School computer or mobile device. The governors of Thornton Heath Nursery School cannot accept liability for material accessed, or any consequences of Internet access.

4. Roles and Responsibilities

- 4.1. **Governors of Thornton Heath Nursery School:** Governors are responsible for the approval of the Acceptable Use and E-Safety Policy and need to have an overview understanding of e-safety issues and strategies within Thornton Heath Nursery School.
- 4.2. We ensure our governors are aware of both local and national guidance on e-safety. They receive regular monitoring reports about e-safety incidents via the Head of Nursery.
- 4.3. **Executive Headteachers:** E-safety is recognised as an essential aspect of strategic leadership within Thornton Heath Nursery School and the Executive Heads and Head of Nursery, with the support of the governors, aim to embed safe practices into the culture of Thornton Heath Nursery School. The Executive Headteachers are responsible for ensuring the safety (including e-safety) of members of the Thornton Heath Nursery School community and ensure that the Acceptable Use and E-Safety Policy is implemented and, along with the governors, that compliance with the policy is monitored. The Executive Headteachers, in conjunction with the Head of Nursery appoint a designated E-Safety Coordinator/s to have day to day responsibility for e-safety.
- 4.4. **Heads of Nursery:** The Head of Nursery is responsible for ensuring that all members of staff, including the E-Safety Coordinator, receive suitable training and support to enable them to appropriately carry out their responsibilities with regards to the safe use of ICT.

4.5. E-Safety Coordinator/s (normally a member/s of the ICT team):

- a) Ensures they stay up to date with e-safety issues and guidance through liaison with the Local Authority E-Safety Officer and through organisations such as The UK Safer Internet Centre, National Online Safety (NOS) and The Child Exploitation and Online Protection (CEOP);
- b) Takes day to day responsibility for e-safety issues;
- c) Has a leading role in establishing and reviewing Thornton Heath Nursery School's Acceptable Use and E-Safety Policy;
- d) Ensures that all staff are aware of the procedures that need to be followed in the event of an e-safety incident taking place;
- e) Facilitates regular training and advice for staff, including refresher training, on esafety matters;

- f) Liaises with ICT technical staff as required;
- g) Receives reports of e-safety incidents and creates a log of incidents to inform future e-safety developments:
- h) Reports regularly to the Senior Leadership Team
- 4.6. **Network Manager**: The Network Manager is responsible for ensuring:
 - a) Thornton Heath Nursery School's ICT infrastructure is secure and is not open to misuse or malicious attack;
 - b) Users can only access Thornton Heath Nursery School's networks through a properly enforced password;
 - c) Thornton Heath Nursery School's filtering policy is appropriately applied and is updated on a regular basis;
 - d) He/she keeps up to date with e-safety technical information in order to effectively carry out their e-safety role and to inform and update others as relevant;
 - e) That use of the Thornton Heath Nursery School's network, Virtual Learning Environment (VLE), remote access and email is regularly monitored in order that any misuse / attempted misuse can be reported to the E-Safety Coordinator:
 - f) That monitoring software / systems are implemented and updated as agreed in Thornton Heath Nursery School policies.
 - g) Hardware, such as laptops used for home learning are monitored using 'Securely' to ensure appropriate use in line with the Acceptable Use and E-safety Policy and practices.
- 4.7. **Teaching and support staff**: All teaching and support staff are responsible for promoting and supporting safe behaviours. All staff must follow Thornton Heath Nursery School esafety procedures in their classrooms and at home when using home learning platforms, such as class Blogs and Google Meet. Central to this is fostering a 'No Blame' culture so pupils feel able to report any bullying, abuse or inappropriate materials. Teachers and support staff should also ensure that:
 - a) They have read, understood and signed Thornton Heath Nursery School Staff Acceptable Use Agreement;
 - b) They have an up to date awareness of e-safety matters and of the current Thornton Heath Nursery School Acceptable Use and A and practices, including:
 - i. Safe use of e-mail;
 - ii. Safe use of Internet including use of Internet-based communication services such as instant messaging and social network;
 - iii. Safe use of the Thornton Heath Nursery School network, equipment and data;
 - iv. Safe use of digital images and digital technologies, such as mobile phones, digital cameras and hand held devices;
 - v. Appropriate publication of pupil information/photographs and use of website;
 - vi. Cyber-bullying procedures.
 - c) They understand their role in providing e-safety education for pupils to ensure that e-safety issues are embedded in all aspects of the curriculum and other activities so that pupils understand and follow the Thornton Heath Nursery School Acceptable Use and E-Safety Policy and know how to minimise online risks and report problems;
 - d) Pupils have an understanding of how to conduct research on the Internet.
 - e) ICT activity in lessons / extra-curricular and extended school activities is appropriately supported and monitored.
 - f) Whenever Internet use is pre-planned, pupils are guided to sites which have been checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in Internet searches;

- g) Pupils understand how to use home learning platforms effectively and appropriately;
- h) Any digital communications with pupils or parents / carers (via email / Virtual Learning Environment (VLE) / voice) are on a professional level and carried out using official Thornton Heath Nursery School systems;
- i) Any suspected ICT misuse or e-safety problem is reported to the E-Safety Coordinator (and Child Protection Officer, if applicable) for investigation / action / sanction
- 4.8. **Designated safeguarding leads (DSLs):** All designated safeguarding leads should be trained in e-safety issues and should be aware of the potential for serious child protection issues arising from the sharing of personal data, access to inappropriate materials, inappropriate on-line contacts or cyber-bullying.

4.9. **Pupils:**

- a) Are responsible for using the Thornton Heath Nursery School ICT systems in accordance with the Pupil Acceptable Use Agreement, which they (or their parent / carer) should be expected to sign when the join the school;
- b) Need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so;
- Are expected to know and understand Thornton Heath Nursery School policies on the use of mobile phones, digital cameras and hand held devices. They should also know and understand Thornton Heath Nursery School policies on the taking / use of images and on cyber-bullying;
- d) Should understand how to safely use the Internet to research a subject;
- e) Should understand the importance of adopting good e-safety practice when using digital technologies and home learning platforms out of school and realise that Thornton Heath Nursery School's Acceptable Use and E-Safety Policy covers their actions out of school, if related to their membership of Thornton Heath Nursery School.
- 4.10. **Parents / Carers:** Parents and carers play an essential role in the education of their children. In partnership with Thornton Heath Nursery School they are responsible for:
 - Ensuring their children understand the need to use the Internet and mobile devices in an appropriate way;
 - b) Monitoring / regulating their children's on-line use and experiences at home;
 - c) Endorsing (by signature) the Pupil Acceptable Use Agreement (see Appendix);
 - d) Ensuring they and their children access the Thornton Heath Nursery School website and VLE in accordance with the Acceptable Use Agreement;
 - Reinforcing the need for their child to adopt good e-safety practice when using digital technologies and home learning platforms out of school where this relates to their membership of Thornton Heath Nursery School;

5. Technical Infrastructure

- 5.1. Thornton Heath Nursery School, through its appointed IT support service provider, is responsible for ensuring that the Thornton Heath Nursery School's and its schools' infrastructure and networks are as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented. It should also ensure that the relevant people are effective in carrying out their e-safety responsibilities.
- 5.2. **General technical safety:**

- Thornton Heath Nursery School ICT systems should be managed in ways that ensure that Thornton Heath Nursery School meets all e-safety technical legislation;
- b) Servers, wireless systems and cabling should be securely located and physical access restricted:
- c) All users should have clearly defined access rights to Thornton Heath Nursery School ICT systems. Details of the access rights available to groups of users should be recorded by the Network Manager and should be regularly reviewed

5.3. Usernames and passwords:

- a) All staff should be issued with usernames and passwords to enable them to access Thornton Heath Nursery School computers, networks and systems. Users are required to change their password on a regular basis in accordance with LGfL policy.
- An up to date record of users, usernames and passwords should be accessible only to registered, trained system administrators including the Heads of School;
- c) The "master / administrator" passwords for the Thornton Heath Nursery School ICT systems should be available to the Executive Headteachers or other nominated senior leaders and should be securely kept. Staff at this level of access will generally have a 'One time password' (OTP) for their interactions with the LGfL;
- d) All users should be made aware of the need to be responsible for the security of their username and password and that they must immediately report any suspicion or evidence that there has been a breach of security.
- 5.4. **Filtering and security:** Despite careful design, filtering systems cannot be completely effective due to the speed of change of Web content. At the Thornton Heath Nursery School:
 - a) We use the managed filtering service provided by the LGfL;
 - We work in partnership with parents, the LA, DfE and LGfL to ensure systems to protect pupils are reviewed and improved;
 - c) If staff or pupils discover unsuitable sites, the URL (address) and content should be reported immediately to LGfL via raising a support ticket. Technical staff will then bring this to the attention of the E-Safety co-ordinator;
 - d) Senior staff should ensure that ongoing checks are made to ensure that the filtering methods selected are appropriate, effective and reasonable;
 - iCT technical staff will regularly monitor and record the activity of users on the Thornton Heath Nursery School ICT systems and users should be made aware of this through the Acceptable Use Agreement;
 - f) Appropriate security measures, including up to date virus software, should be in place to protect the servers, firewalls, routers, wireless systems, work stations, hand held devices, etc. from accidental or malicious attempts which might threaten the security of the Thornton Heath Nursery School systems and data;
 - g) All staff and pupils (or their parent / carer on their behalf) should read and sign the 'Acceptable ICT Use Agreement' before using any ICT resource;
 - h) Personal data should not be sent over the Internet or taken off the school site unless safely encrypted or otherwise secured.
 - i) An agreed policy should be in place for the provision of temporary access of "guests" (e.g. trainee teachers, visitors) onto the Thornton Heath Nursery School system.
 - j) An agreed policy should be in place regarding the downloading and / or installation of executable files and programmes on Thornton Heath Nursery School workstations / portable devices by users
 - k) An agreed policy should be in place regarding the extent of personal use that users and their family members are allowed to use laptops and other portable devices out of school.

- An agreed policy should be in place regarding the use of removable media (e.g. memory sticks / CDs / DVDs) on Thornton Heath Nursery School devices. As the THNS provides remote access options the use of these devices should be limited to circumstances when these systems aren't working;
- m) An agreed policy should be in place regarding the use, by staff members, of personal technology and devices for work purposes (e.g. mobile phone, digital camera, personal computer, hand-held device).
- n) An agreed policy is in place regarding the use, by pupils and staff, of school hardware such as laptops, iPads and chrome books for home learning purposes. These documents were created for COVID-19 loans in 2020 and are available from SLT

5.5. Internet access (curriculum)

- a) Thornton Heath Nursery School should allocate Internet access for staff and pupils on the basis of educational need. Parental permission should be gained, through the home-school agreement, before access is permitted.
- 5.6. E-mail and communications: The government encourages the use of email as an essential means of communication. Educationally, directed email use can bring significant benefits and support interesting projects between schools. However, the use of email requires that appropriate safety measures are put in place. Unregulated email can provide a means of access to pupils, which bypasses the traditional school boundaries. Restriction of incoming and outgoing email to approved addresses and filtering for unsuitable content and viruses can be used to control and monitor material. When using communication technologies Thornton Heath Nursery School considers the following as good practice:
 - The official Thornton Heath Nursery School email service may be regarded as safe and secure and is monitored;
 - b) Staff should preferably only use the Thornton Heath Nursery School email service to communicate with others about school matters:
 - c) Staff should use Egress when sharing confidential or sensitive information with outside agencies such as social care and health care professionals.
 - d) Any digital communication between staff and parents / carers (email, chat, VLE etc.) is discouraged. If it is deemed necessary, usually with the agreement of a member of the SLT, it should be professional in tone and content. These communications should only take place on official (monitored) Thornton Heath Nursery School systems, preferably via the main school office e-mail accounts or blogs. Personal email addresses, text messaging or public chat / social networking programmes should not be used for these communications;
 - e) E-mail is not used by children in Early Years.
- 5.7. **Data protection.** Personal data should be recorded, processed, transferred and made available according to the Data Protection Act 1998 which states that personal data must be:
 - a) Fairly and lawfully processed;
 - b) Processed for limited purposes;
 - c) Adequate, relevant and not excessive;
 - d) Accurate:
 - e) Kept no longer than is necessary;
 - f) Processed in accordance with the data subject's rights:
 - g) Secure;
 - h) Only transferred to others with adequate protection

- 5.7.1 Staff should ensure that at all times they:
 - Take care to ensure the safe keeping of personal data, minimising the risk of its loss or misuse:
 - Use personal data only on secure, password-protected computers and other devices, ensuring that they are properly "logged-off" at the end of any session in which they are using personal data;
 - c) Transfer data using encryption and secure password-protected devices.
- 5.7.2 Personal data should not normally be stored anywhere other than on the Thornton Heath Nursery School servers. If it is unavoidably necessary for it to be stored on a portable computer system, USB stick or any other removable media:
 - a) The data should be encrypted and password protected;
 - b) The device should be password protected (many memory sticks / cards and other mobile devices cannot be password protected);
 - c) The device should offer approved virus and malware checking software
 - d) The data should be securely deleted from the device, in line with Thornton Heath Nursery School policy once it has been transferred or its use is complete
- 5.8. **Digital Images.** The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the Internet. However, staff and pupils need to be aware of the risks associated with sharing images and with posting digital images on the Internet. Those images may remain available on the Internet forever and may cause harm or embarrassment to individuals in the short or longer term. There are many reported incidents of employers carrying out Internet searches for information about potential and existing employees. Thornton Heath Nursery School should inform and educate users about these risks and should implement policies to reduce the likelihood of the potential for harm:
 - a) When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images, including highlighting the risks attached to publishing personal images on the Internet e.g. on social networking sites:
 - b) Staff are allowed to take digital/video images to support educational aims, but should follow Thornton Heath Nursery School's policies concerning the sharing, distribution and publication of those images;
 - c) Digital images should normally only be taken on Thornton Heath Nursery School equipment. Personal equipment should not routinely be used for such purposes;
 - d) If the use of personal equipment cannot be avoided, images/videos should be downloaded (preferably before the end of the day) to an appropriate place on the Thornton Heath Nursery School servers and deleted from the personal equipment.
 - e) Care should always be taken when taking digital/video images that pupils are appropriately clothed;
 - f) Pupils should not take, use, share, publish or distribute images of others without their permission.
- 5.9. **The Thornton Heath Nursery School website:** The security of staff and pupils is essential. Strategies include using relatively small photographs of groups of pupils and using photographs that do not show faces clearly, if at all. At Thornton Heath Nursery School:
 - a) Written permission from parents or carers should be obtained (via the Home School agreement) before photographs of pupils are published on the Thornton Heath Nursery School website;

- b) Photographs published on the Thornton Heath Nursery School website, or elsewhere that include pupils should be selected carefully and should comply with good practice guidance on the use of such images;
- c) Pupils' full names should not be used anywhere on a Thornton Heath Nursery School website or blog, particularly in association with photographs. The publishing of names with photographs is not acceptable where the names of individual children can be deduced; web images could be misused and individual pupils identified.
- d) The point of contact on the web site should be the Thornton Heath Nursery School / school address, email and telephone number. Staff or pupils' home information should not be published only official email addresses should be used to identify members of staff.
- e) The Executive Headteacher/s should take overall editorial responsibility and ensure that content is accurate and appropriate.
- 5.10. **Google Meets:** Google meets allow staff and children to meet virtually. At the time of writing this policy Thornton Heath Nursery School does not use and platforms for virtually meeting with children; should this change in the future Thornton Heath Nursery School will ensure that:
 - a) There is a standardised yearXmonthdate nickname for all year group meetings and class meet nicknames can be decided by individual teachers;
 - b) At least two adults (e.g. teacher/TA) are present in the Meet;
 - c) The first member of staff to enter a meeting will be assigned administrator rights;
 - d) The adult responsible for meeting administration has the rights to mute pupils individually and remove pupils from the session;
 - e) Thornton Heath Nursery School expects pupils and parents to present and conduct themselves appropriately at all times during Google Meet sessions;
 - f) Thornton Heath Nursery School will operate a 'one warning before exit' policy for inappropriate comments in Google Meet chat. Parents will be called to discuss why it was necessary to exit a pupil;
 - g) Expectations for the session are displayed on screen at the beginning of the meeting;
 - h) A register of all those pupils present should be taken (there is a planned update to include this functionality within Google Meet:
 - i) A parent must be present for EYFS/KS1 Meets;
 - j) All participants must be informed at the beginning of a session that the session will be recorded and be given the opportunity to leave;
 - Recordings are saved in staff Google Drives and are kept for 2 weeks before being automatically deleted;

5.11. Social networking, chat rooms and personal publishing:

- a) Thornton Heath Nursery School block/filter access to social networking sites and chat rooms, but may allow them for specific, supervised activities:
- b) Newsgroups should be blocked unless a specific use is approved;
- c) Children should be advised never to give out personal details of any kind which may identify them or their location.

5.12. Emerging technologies:

- Emerging technologies should be examined for educational benefit and a risk assessment should be carried out before use within the Thornton Heath Nursery School is allowed
- 5.13. **Home learning device Loans:** Thornton Heath Nursery School does not currently provided electronic devices for home learning.

6. Inappropriate use

6.1 Thornton Heath Nursery School believes that certain activities would be inappropriate in a school context and that users should not engage in these activities in school or outside when using Thornton Heath Nursery School equipment or systems. Thornton Heath Nursery School policy restricts certain Internet usage per Table 1 below:

Table 1

User Actions		Acceptable	Acceptable at certain times	Acceptable for nominated users	Unacceptable	Unacceptable and illegal
Users shall not visit Internet sites, make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to:	Child sexual abuse images					Х
	Promotion or conduct of illegal acts, e.g. under the child protection, obscenity, computer misuse and fraud legislation					Х
	Adult material that potentially breaches the Obscene Publications Act in the UK					Х
	Criminally racist material in UK					Х
	Pornography				X	
	Promotion of any kind of discrimination				Х	
	Promotion of racial or religious hatred				Х	
	Threatening behaviour, including promotion of physical violence or mental harm				Х	
	Any other information which may be offensive to colleagues or breaches the integrity of the ethos of the Thornton Heath Nursery School or brings the Trust into disrepute.				Х	
Using Thornton Heath Nursery School systems to run a private business					Х	
Use systems, applications, websites or other mechanisms that bypass the filtering or other safeguards employed by LGfL and / or the Thornton Heath Nursery School					Х	
Uploading, downloading or transmitting commercial software or any copyrighted materials belonging to third parties, without the necessary licensing permissions					Х	
Revealing or publicising confidential or proprietary information (e.g. financial / personal information, databases, computer / network access codes and passwords)					Х	
Creating or propagating computer viruses or other harmful files					Х	
Carrying out sustained or instantaneous high volume network traffic (downloading / uploading files) that causes network congestion and hinders others in their use of the Internet					Х	
On-line gambling					Х	
On-line gaming (non educational) – choices are limited by 'Neverware'			Х			
On-line gaming (educational)			х			

On-line shopping / commerce		х		
File sharing		х		
Use of social networking sites		Х		
Use of video broadcasting e.g. YouTube		х		

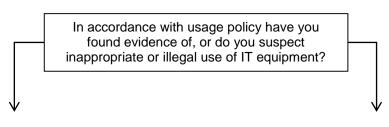
- 6.2. Responding to misuse / complaints. It is hoped that all members of the Thornton Heath Nursery School community should be responsible users of ICT, who understand and follow this policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse. It is most likely that incidents which arise will involve inappropriate rather than illegal misuse. It is important that any inappropriate use incidents are dealt with as soon as possible, in a proportionate manner and that members of the Thornton Heath Nursery School community are aware that they have been dealt with. It is intended that incidents of inappropriate use should be dealt with through normal behaviour / disciplinary procedures.
- 6.3. If members of staff suspect that misuse might have taken place, but that the misuse is not illegal (see below) it is essential that correct procedures are used to investigate, preserve evidence and protect those carrying out the investigation. Misuse or complaints will be responded to in the following manner:
 - a) Our E-Safety Coordinator/s act as first point of contact for any complaint;
 - b) Complaints about staff misuse should be referred to the Head of Nursery or Executive Headteacher:
 - c) Complaints related to child protection are dealt with in accordance with Thornton Heath Nursery School / LA child protection procedures:
 - d) Complaints of cyber-bullying are dealt with in accordance with our Anti-Bullying Policy;
 - e) Children and parents should be informed of the complaints procedure;
 - f) Discussions should be held with the Police Youth Crime Reduction Officer to establish procedures for handling potentially illegal issues.
- 6.4. Staff and pupils should be given information about infringements in use and possible sanctions. Sanctions available include:
 - a) Discussion with Keyworker / Lead Teacher / E-Safety Coordinator / Head of Nursery;
 - b) Informing parents or carers;
 - c) Removal of Internet or computer access for a period;
 - d) Referral to LA / Police:
- 6.4 If any apparent or actual misuse appears to involve illegal activity or material the flow chart below should be consulted and actions followed, in particular the sections on reporting the incident to the police and the preservation of evidence.

Illegal activity involves:

- a) Child sexual abuse images;
- b) Adult material which potentially breaches the Obscene Publications Act;
- c) Criminally racist material;

- Promotion or conduct of illegal acts, e.g. under the child protection, obscenity, computer misuse and fraud legislation;
- e) Other criminal conduct, activity or materials.

f)



Suspect

Record the evidence you have to support your suspicions (e.g. number and times when do you believe this has happened).

Contact your e-safety coordinator who will take further action.

If the issue is linked to your e-safety coordinator, contact an Executive Headteacher or Head of School.

Evidence

Disconnect the computer from the mains immediately. Do not shut down as this could erase the evidence.

If you believe the material is illegal, contact your local police and inform your e-safety coordinator and Head of School

If you do not believe the material is illegal, contact your e-safety coordinator who will take further action.

If the issue is linked to your e-safety coordinator, contact an Executive Headteacher or Head of School.

7. Monitoring and review

7.1 This policy is regularly reviewed by SLT and review dates noted in the footer